

LOCAL ASSISTANCE AND RESOURCES

WATSONVILLE VETERANS MEMORIAL BUILDING

Monterey County 2023 Winter Storms

Updated: March 27, 2023



H SERVICES

COUNTY OF MONTEREY
DEPARTMENT OF EMERGENCY MANAGEMENT
(Formerly known as Office of Emergency Services)



**Monterey County Behavioral Health:**

(888) 258-6029

- Full range of mental health services

**Domestic Violence Hotline:** (800) 799-7233

- Information and referrals to shelters and assistance for domestic violence

**Monterey County Environmental Health:**

(831) 755-4500

- Water testing kits and info on water quality & well maintenance
- Septic systems, hazardous material, and waste disposal information
- Food safety information

**Substance Abuse & Mental Health Services Agency (SAMHSA):** (888) 258-6029

- Substance Abuse and mental health referrals to assistance
- Disaster distress hotline: Call (800) 985-5990 or text "TalkWithUs" to 66746
- Suicide Prevention Hotline Call 9-8-8 or text "GO" to 741741 – 888777

**Monterey County Public Health:**

(831) 755-4500

- Wide range of health services

**National Safe Place:** (888) 290-7233 or text "SAFE" and your location to 4HELP (44357)

- Youth Crisis Support

**LEGAL SERVICES****Disability Rights CA:** (916) 504-5800 or TTY: 877-669-6023

- Legal assistance for disability rights

**ACLU of Northern California:** (415) 621-2488

- Legal assistance and information for civil rights violations

**Monterey County District Attorney's Office:**

(831) 647-7770

- Report price gouging

**Monterey County Civil Rights Office:**

(831) 755-5117

- Report civil rights violations, including discrimination, harassment, and retaliation

**US Department of Justice:** (866) 720-5721

- Report disaster related scams and fraud

**CA Rural Legal Assistance:** (831) 757-5221

- Free legal services for housing, education, employment, and public benefits

**Watsonville Law Center:** (831) 722-2845

- Free legal services to low-income individuals on California's Central Coast

**REBUILDING****Monterey County Housing & Community Development (HCD):** (831) 755-5025

- Building permit, planning, and reconstruction info & guidance
- Encroachment applications
- Construction site inspections
- Drainage inquiries

**Monterey County Public Works:** (831) 647-7748

- Capital project management
- County infrastructure maintenance (Roads and Bridges)

**Contractors State License Board (CSLB):** (800) 962-1125

- Guidance for hiring legitimate contractors

**AGRICULTURE INDUSTRY ASSISTANCE**

BEFORE DIGGING, CALL 8-1-1



Monterey County Ag Commissioner's Office: (831) 759-7325

- Information and referrals on crop/ livestock losses and recovery assistance
- Report agricultural employee safety concerns



California Department of Food & Agriculture (CDFA): (916) 654-0466

- Agriculture and food safety Information and referrals



Monterey County Farm Bureau: (831) 751-3100

- Information, advocacy, benefits and services for farmers and rancher



US Department of Agriculture (USDA): (831) 424-7377

- Recovery assistance to farmers and ranchers for crop or livestock losses



Community Emergency Response Volunteers of Monterey Peninsula (CERV): (831) 649-3050

- Financial support for farmworkers



FINANCIAL AID



Monterey County Economic Development: (831) 784-5602

- Referrals to local business advocacy groups
- Grants for small businesses
- Business recovery guidance



California Department of Social Services (CDSS): (800) 759-6807 (Cal Fresh Hotline: 877-847-3663)

- Supplemental grant to FEMA assistance
- Food loss waiver (Disaster Cal Fresh approval pending)



American Red Cross: (800) 733-2767

- Crisis Counselors
- Disaster relief information and referrals
- Disaster preparedness information



California Employment Development Department (EDD): (800) 300-5616

- Job search, employment, and resume development assistance
- Assistance with unemployment, lost wages, paid family leave, and disability insurance
- Extensions to file/pay payroll taxes



Catholic Charities: (831) 393-3110

- Information and referrals to financial assistance, counseling, food pantries and other essential needs.



Community Bridges: (831) 688-8840

- Storm relief for North Monterey County Residents



California Office of Emergency Services (Cal OES): (916) 845-8510

- Disaster response and recovery information and assistance
- Disaster planning, prep, & prevention



Community Foundation for Monterey County: 831-375-9712

- Storm relief fund to nonprofits directly assisting those impacted.
- VIDA project Community Health Workers provide disaster recovery referrals and information



INSURANCE, TAX, & RECORD REPLACEMENT ASSISTANCE

**Monterey County Clerk Assessors**

Office: (831) 755-5041

- Replace County vital records
- Property Tax Relief

**California Department of Public Health (CDPH):** (916) 445-2684

- Replace birth, death, and marriage certificated issued in California

**California Department of Tax and Fee**

Administration: (800) 400-7115

- Sales tax extensions for businesses
- Disaster recovery referrals and resources to businesses.

**California Department of Motor Vehicles (DMV):** (800) 777-0133

- Vehicle Junking
- Document replacement (ID, license, registration)

**California Franchise Tax Board:** (800) 852-5711

- State tax collection relief and information (form 1034)
- Copies of tax returns
- Change of address support
- Guidance on middle-class tax relief payments

**California Housing and Community Development:** (833) 421-5990

- Permitting and document replacement assistance for mobile and manufactured homes

**California Department of Insurance**

(DOI): (800) 927-4357

- Information and assistance for home inventories, insurance coverage, and claims processes

**Cal Vet:** (800) 952-5626

- Military record replacements
- Information and referrals for veterans benefits and assistance.

**ADDITIONAL RESOURCES AND INFORMATION****United Way of Monterey County:** 2-1-1 or (833) 814-1211

- Call line with information and referrals to assistance, available 24/7 in 170+ languages
- Gift cards to disaster victims donated by the CalFire Foundation (www.cafirefoundation.org/)



Monterey County Department of Emergency Management Resilience Webpage. Find disaster preparedness, response and recovery toolkits and a disaster resource directory, in English and Spanish. Take the Community Resilience Survey to share your opinions about disaster resilience in Monterey County.



Alert Monterey County: Sign up to receive local emergency alerts in Monterey County